CQC REGULATIONS — Just some of the ways IAS meet and exceed CQC regulations

CQC REGULATION 17 — GOOD GOVERNANCE

Quality and health and safety companywide meetings

Board meetings , Senior manager and network meetings

Job consultations, appraisals and team meetings

Quality team and Quality audit tool

Strategic review tool

Working in partnership with local authorities

Working together for change

Audits and Good record keeping

Newsletter and Website

Outside agencies/expert advice

Business contingency plan

Peoples forums/family forums/ Service Development Forums

Relationships with neighbours and community groups

Just Enough Support

CQC REGULATION 13 — SAFEGUARDNG

Recruitment, references, DBS

Safeguarding policy and procedure & Whistleblowing policy

Support Staff & Team Leaders trained

Duty of Candour

CQC REGULATION 12 — SAFE CARE & TREATMENT

Risk Assessments—Strategic, House, Fire, Environmental, staff

Senior Managers leading on Health and Safety, Housing & Assistive Technology

Safeguarding policy and procedure

Medication training, monitoring, auditing and working with Pharmacists

Staff training and observations

Regular team meetings and job consultations

Senior Manger and Team Leader presence

Accurate record keeping

CQC REGULATION 9 – PERSON CENTRED

Person centred thinking tools., PATH & MAP

One page profiles

My Day recording

Decision Making agreements & Individual Service Agreements

Relationship Mapping

Tenants forum and Family forum

Quality Monitoring

Person centred teams & Person Centred Job Consultation

CQC REGULATION 10 — DIGNITY & RESPECT

Staff Induction

Recruitment and Matching staff

One page profiles

What's working / not working

Quality Monitoring

Risk assessments

Newsletter

Dignity in Care network and award